Effective from 1 April 2026

Octopus Monthly Ticket – Conditions of Use

Definition: All references to "Octopus Monthly Ticket" as hereinafter appearing shall mean all Standard or Personalised Octopus cards which have been encoded with our company's Monthly Ticket Function.

1. Octopus Monthly Tickets issued are subject to our company's terms and conditions and Octopus Cards Limited's Condition of Issue of Octopus. There will be no refund or replacement of Monthly Ticket if ticket holders breach any of the above mentioned Conditions.
2. The selling period of the Octopus Monthly Ticket is between the last four days of previous month and the first four days of valid month. Passenger can make the purchase of Monthly Ticket by cash at the Customer and Octopus Service Centres at the Central Pier No.5, Central Pier No.6, Cheung Chau Pier or Mui Wo Pier or via Sun Ferry Mobile App.
3. The Octopus Monthly Tickets are valid only for the month issued.
4. Holders of the Monthly Ticket are entitled to one round trip each on the specified route and designated class (i.e. ordinary class of the ordinary ferry for the Central-Cheung Chau route or fast ferry for the Central-Mui Wo route) on the same day. Holders of the Central-Cheung Chau Monthly Ticket can upgrade to deluxe class of ordinary ferry or to fast ferry at the rates on the departure date [Note 1].
5. Octopus Monthly Ticket holders should ensure that their Octopus have sufficient value or add sufficient value into the Octopus at our Customer and Octopus Service Centre before paying the fare adjustment at designated gates to board deluxe class or fast ferries. Manual fare adjustment by cash will not be available at all ticketing offices.
6. Octopus Monthly Ticket holders are required to produce his/her ticket and/or any other documentary proof (e.g. Octopus Monthly Ticket Receipt) for validation or inspection when passing through the turnstiles, or whenever so requested by our staff. Failure to produce shall result in the passenger being liable for paying the full fare.
7. There will be no refund of the Octopus Monthly Ticket, arising from loss or misuse. Unused trip(s) of Octopus Monthly Ticket is/are non-refundable and non-replaceable under any circumstances (including but not limited to loss and circumstances beyond our company's control such as suspension of service due to the severe weather, labour strike and accidents, etc.). All refunds under other circumstance(s) are at our company's discretion.
8. When the Octopus malfunctions, Octopus Monthly Ticket holder(s) must bring that Octopus to our Customer and Octopus Service Centres at Central Pier No. 5, Central Pier No.6, Cheung Chau Pier and Mui Wo Pier to apply for re-encoding of the Monthly Ticket Function. If the holder returned the Octopus with our company's Monthly Ticket Function via other transport operators, re-encoding the Monthly Ticket Function is subject to our company's final approval. The approval process takes around seven working days and the holder must pay full fare by using another Octopus card during the period.
9. When a Personalised Octopus card or Octopus card with Automatic Add Value Service is lost, Octopus Monthly Ticket holder(s) must report loss to Octopus Cards Limted (Lost Octopus Reporting Service is only applicable to the above-mentioned two types of Octopus). The holder with the lost card proof shall contact our Customer Service representative via Customer Service Hotline at (852) 2131 8181 for the re-encoding of the Monthly Ticket Function as soon as possible.
10. No priority will be given to Octopus Monthly Ticket holders for boarding or upgrading to deluxe class or fast ferries.

Note 1. **Fare difference** to be paid per journey by Octopus Monthly Ticket holders takes effect from 1st April 2026:

Monthly Ticket	Taking Ordinary Class of Ordinary Ferry Sailing		Taking Deluxe Class of Ordinary Ferry Sailing		Taking Fast Ferry Sailing	
	Mondays to Saturdays	Sundays & Public Holidays	Mondays to Saturdays	Sundays & Public Holidays	Mondays to Saturdays	Sundays & Public Holidays
Cheung Chau Route	Fare difference is not required	Fare difference is not required	$9.4	$13.2	$16.2	$22.8
Mui Wo Route	Not Applicable				Fare difference is not required	Fare difference is not required

SUN FERRY SERVICES COMPANY LIMITED
March 2026