

## Multi-ride Ticket – Conditions of Use

1. Multi-ride Ticket is encoded in Octopus that includes either 20 trips or 12 trips of Central-Cheung Chau or Central-Mui Wo ferry service, which is equal to 20 times or 12 times of adult single journey fare of ordinary class of ordinary ferry service during weekdays (except Sundays & public holidays) respectively.
2. The validity period of a Multi-ride Ticket starts at time of purchase completion and lasts for 30 days, inclusive of the date of purchase. Extension of the validity of a Multi-ride Ticket is not available.
3. The number of trips stored in the Multi-ride Ticket will be deducted once passing through the turnstile and the fare adjustment is paid (if applicable). Multi-ride Ticket holders are entitled to choose to upgrade to deluxe class of ordinary ferries or to fast ferries on weekdays, or take any sailings on Sundays & public holidays, by paying the fare adjustment at the rates on the departure date. Multi-ride Ticket holders should ensure that their Octopus have sufficient value or add sufficient value into the Octopus at our Customer and Octopus Service Centre at Central Pier No. 5, Cheung Chau Pier, Central Pier No. 6 and Mui Wo Pier before paying the fare adjustment. Payment of fare adjustment by cash is not acceptable at all ticketing offices.
4. The purchase of Multi-ride Ticket could be made via Sun Ferry Mobile App or via self-service devices to be placed at the designated places at Cheung Chau Pier (available from 06:00am to 00:30am of the following day) and Mui Wo Pier (available from 03:40am to 11:30pm). Only Octopus payment is accepted. Receipt will be generated once the purchase completed.
5. There will be no refund or re-issuance of the unused trip(s) of Multi-ride Ticket under any circumstances (including but not limited to loss/misuse/malfunctioning of the Octopus encoded with Multi-ride Ticket, and/or circumstances beyond the Company's control such as suspension of service due to the severe weather, labour strike and accidents, etc.).
6. Multi-ride Ticket holders are entitled to use the Passages for Monthly Ticket & Multi-Ride Ticket currently located at Central Pier No. 5 & Cheung Chau Pier or, Central Pier No. 6 & Mui Wo Pier during their operating periods (i.e. every Saturdays, Sundays & public holidays (except the Jiao Festival held on the birthday of the Buddha)). (Remarks: Multi-ride Ticket holders are required to pay the fare adjustment between ordinary class of ordinary ferries and fast ferries at the rates on the departure date when use the Passages for Monthly Ticket & Multi-Ride Ticket.)
7. Multi-ride Ticket holders are required to produce his/her ticket and/or any other documentary proof (e.g. Multi-ride Ticket Receipt) for validation or inspection when passing through the turnstiles, or whenever so requested by the Company's staff. Failure to produce shall result in the passenger being liable for the full fare.
8. No priority will be given to Multi-ride Ticket holders for boarding or upgrading to deluxe class of ordinary ferries or fast ferries.
9. Our company reserves the right to change the aforesaid terms and conditions without prior notice. In the event of dispute, decisions of our company shall be final.