

指定設有寵物區之船隻（「新明珠」號系列） — 寵物區使用守則

1. 請勿攜帶雀鳥（如鸚鵡等）或活家禽（如雞、鴨、鵝等）或猛獸（如鷹等）。
2. 為避免乘客所攜帶之寵物對其他乘客造成滋擾及恐懼，和保持船艙寧靜，攜帶寵物乘船的乘客必須約束其寵物，包括：
 - 2.1 寵物(不包括陪同失明人士之領行狗隻)必須放於籠內/袋內，或以帶牽引及戴上口罩。
 - 2.2 攜帶寵物乘船的乘客須盡力約束其寵物全程停留於寵物區內。如非特殊緊急情況，攜帶寵物乘船的乘客不能攜帶寵物登上上層客艙。
 - 2.3 寵物不可佔用座位。
3. 攜帶任何寵物登船前，須先經碼頭售票處或指定之售票位置登記確認並購票（陪同失明人士之領行狗隻除外）。寵物票只限即班使用，一經出售，不設退票或退款。若乘客在購票後沒有登上即班航班，所購之寵物票即告作廢。
4. 乘客如欲查詢設有寵物區之航班班次，可於該航班開出前二十分鐘向碼頭職員查詢。
5. 攜帶寵物乘船之任何安排，新渡輪保留最終決定權。
6. 攜帶寵物（不包括陪同失明人士之領行狗隻）的乘客於登船後可優先使用寵物區的座位。

因應新渡輪設有寵物區的船隻（「新明珠」號系列）於 2024 年 3 月開始投入服務，新渡輪離島航線的《乘客須知》一般須知的第 5 項（攜帶寵物登船）亦已相應更新。乘客可透過新渡輪離島航線碼頭的乘客資訊板或新渡輪網頁 www.sunferry.com.hk 瀏覽完整的新渡輪離島航線《乘客須知》。如有垂詢，乘客可致電新渡輪顧客服務電話專線 2131 8181 或發送電郵至專用電子郵箱 ferry_ideas@sferry.com.hk。

The Designated Ferry with Pet Area ("Xin Ming Zhu" Series) — Point to Note of Pet Area

1. Please do not bring any bird (e.g. parrots), live poultry (e.g. chickens, ducks and geese) or raptor (e.g. hawks) onboard.
2. In order to avoid pets causing nuisance and fear to other passengers, and keep a quiet cabin, passengers bringing pets on board must keep the pets under control, including:
 - 2.1 Pets (excluding guide dogs accompanying blind people) must either be put in a handy box/bag or kept on a leash and muzzled.
 - 2.2 Passengers bringing pets on board must try their best to keep their pets in the pet area at all times. Unless there are special emergencies, passengers traveling with pets are not allowed to take their pets on board the upper cabin.
 - 2.3 Pets shall not occupy any seat.
3. Before boarding, passengers shall register for and pay fare for their pets through the ticket office or any designated locations at the pier (except guide dogs accompanying blind people). Pet Ticket is valid for the current sailing only. It is non-exchangeable or non-refundable. Pet Ticket purchased will become invalid thereafter when passenger does not go aboard the current sailing.
4. If passengers want to know the schedule of the designated ferry with pet area, they can check with the pier staff 20 minutes before the departure of that sailing.
5. Sun Ferry reserves the right to make the final decision on any arrangements for bringing pets on board.
6. Passengers with pets (except guide dogs accompanying blind people) have priority in the pet area after boarding.

Since the service commencement of Sun Ferry's vessels ("Xin Ming Zhu" Series) with a pet area in March 2024, Item No. 5 (Carriage of Pets on board) of the General Notes on Sun Ferry's "Notes to Passengers" for outlying-island routes has been updated correspondingly. Passengers can browse the complete "Notes to Passengers" for Sun Ferry's outlying-island routes via the Passenger Information Board at the Sun Ferry outlying-island route piers or Sun Ferry's website www.sunferry.com.hk. For enquiries, passengers can call the Sun Ferry Customer Service Hotline at 2131 8181 or send an email to the dedicated email address ferry_ideas@sferry.com.hk.