



## 邀請參與新渡輪乘客聯絡小組(離島渡輪航線)

隨著疫情放緩，新渡輪會繼續為旗下三條離島航線舉行「乘客聯絡小組」讓乘客與新渡輪管理層作交流，並收集乘客的寶貴意見以提升渡輪服務。

現誠邀使用三條離島航線渡輪服務的乘客參與於 **2023年3月16日(星期四)** 舉行的「乘客聯絡小組」(各航線的「乘客聯絡小組」將會於同日但不同時間舉行，詳情請參考下表)

有意參與的乘客可填寫參加表格 (表格已放於此通告旁的封套內，或掃描本通告的二維碼填寫電子表格) 並於 **2023年3月3日或之前** 交予中環五號碼頭、中環六號碼頭、長洲碼頭及梅窩碼頭的「顧客及八達通服務站」當值職員、或透過顧客服務傳真 2131 8877 或電郵至 [ferry\\_ideas@sferry.com.hk](mailto:ferry_ideas@sferry.com.hk) 交回新渡輪企業傳訊部。

新渡輪會以「固定抽樣間隔」(fixed skip interval) 抽樣方式#抽出20位乘客出席。**獲邀出席的乘客會於2023年3月8日至3月10日期間收到個別通知**。如有查詢，請透過顧客服務電話專線2131 8181(如在非辦公時間請留言)或電郵至 [ferry\\_ideas@sferry.com.hk](mailto:ferry_ideas@sferry.com.hk) 與新渡輪顧客服務部聯絡。

各航線的「乘客聯絡小組」安排如下： **The arrangement of each ferry route's PLG :**

航線 Ferry route	舉行時間 Starting time*	舉行地點 Venue
橫水渡 Inter-islands	中午 12:15pm	梅窩碼頭 Mui Wo Pier
中環 — 梅窩 Central – Mui Wo	下午 5:00pm	中環 5 號碼頭 Central Pier 5
中環 — 長洲 Central – Cheung Chau	晚上 7:15pm	

\*會面時間視乎參與人數而定但以兩小時為限 *The meeting time depends on number of participants but shall not exceed two hours*

### Invitation to Sun Ferry Passenger Liaison Group (The Outlying-island Ferry Routes)

While the epidemic situation is subsiding, Sun Ferry is going to hold the “Passenger Liaison Group” (“PLG”) for three outlying-islands ferry routes for passengers and Sun Ferry management team to exchange views, and to gauge passengers’ opinions to make our service better.

**Passengers using our ferry services of the three outlying-islands routes are cordially invited to attend the PLG to be held on 16<sup>th</sup> March 2023 (Thursday) at the time listed above (Three PLGs will be held on same day but in different time slots).**

Interested passengers please submit the completed enrollment form (the form could be found in the envelope next to this notice or be accessed by QR code in this notice) to Sun Ferry Corporate Communications Department, via the “Customer and Octopus Service Centre” of Central Pier No.5, Central Pier No. 6, Cheung Chau Pier or Mui Wo Pier, Customer Service Hotfax at 2131 8877 or email to [ferry\\_ideas@sferry.com.hk](mailto:ferry_ideas@sferry.com.hk) **on or before 3<sup>rd</sup> March 2023.**

Sun Ferry will invite 20 participants by employing the “fixed skip interval” sampling method#. **Shortlisted participants will be notified individually between 8<sup>th</sup> March and 10<sup>th</sup> March 2023.** Please feel free to call our Customer Service Hotline at 2131 8181 (Please leave message at the voicemail box during non-office hours) or e-mail us at [ferry\\_ideas@sferry.com.hk](mailto:ferry_ideas@sferry.com.hk) for queries & details.

#  $\frac{\text{參加表格總數 No. of enrollment forms received}}{\text{出席人數 (20 人) No. of Attendees (20 pax)}} = \text{固定抽樣間隔 Fixed Skip Interval}$